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September 18, 2002

TN REGULATORY AUTHORITY
DOCKET ROOM

Chairman Sara Kyle
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee

RE: Customer Notice Letter, TRA No. 00-00702

Dear Chairman Kyle:

This is in response to the Initial Order of the Hearing Officer in TRA Docket No. 00-00702, issued September 13, 2002.

On August 20, 2002, BellSouth submitted the customer notice letter for review by the Authority. Director Tate, serving as Hearing Officer, approved this customer notice letter in the Initial Order from the Pre-Hearing Conference held on September 9, 2002. In compliance with that Initial Order, BellSouth is submitting copies of the customer notice letters that have been sent to all customers with special contracts which were under discussion at the Authority's August 7, 2002 Conference and which have been allowed to become effective since that time. BellSouth will also file copies of notice letters to customers of special contracts which are similarly treated in the future.

Copies are also being provided to the counsel of record in this proceeding. Please contact Paul Stinson at 214-3839 if there are any questions.

Charlie Howorth

Attachments